



NEWS RELEASE

FOR IMMEDIATE RELEASE

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WORKERS' COMPENSATION POLICIES NOW QUICKER AND EASIER TO QUOTE AND ISSUE THROUGH FIRST INSURANCE COMPANY OF HAWAII

HONOLULU – First Insurance Company of Hawaii is offering a quick and easy online tool to quote, bind and issue new workers' compensation policies for its insurance agents.

First Insurance's FirstLink – a Web-based platform that allows agents to get quotes and issue policies on personal and business-owner lines – provides agents with the following features:

- Simplified Underwriting Criteria
- Quick-Quote Feature, including the ability to save quotes.
- Use of Super-Preferred Rates for Eligible Risks
- Online Safety Credit Application for Eligible Risks
- Easy "Refer-to-Underwriter" Process – Under most circumstances, a referral to a FICOH Commercial Underwriter from the FirstLink system will be reviewed by an underwriter within one business day of submission.
- Tracking Features and Audit Trail

"We want to provide our agents with maximum convenience and simplicity when issuing workers' compensation policies," said Calvin Hiraoka, Senior Vice President and Chief Underwriting Officer at First Insurance. "In turn, businesses can run more efficiently since agents can get quotes within minutes and can bind the coverage nearly instantaneously."

(more)

First Insurance Company of Hawaii, Ltd. is the oldest and largest property and casualty insurer domiciled in Hawaii, with assets totaling more than \$594 million and liabilities of \$399 million, as of June 30, 2008. First Insurance offers a broad array of personal, commercial, and specialty insurance lines. Nearly a century old, First Insurance enjoys an "A" (Excellent) rating from A.M. Best Co., whose ratings are widely recognized as a benchmark of an insurer's financial strength. Proud of its broadly experienced, service-oriented staff, First Insurance employs more than 300 insurance professionals and distributes its products through 29 independent general agencies. It has claims personnel on Oahu, Kauai, and Maui, as well as in Hilo and Kona on the Island of Hawaii. First Insurance is jointly owned by CNA Financial Corporation and Tokio Marine & Nichido Fire Insurance Company Ltd.

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